

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:521

ANSWERED ON:02.12.2015

Details of 15-Day Drive Conducted by Railway Officers

Godse Shri Hemant Tukaram

Will the Minister of RAILWAYS be pleased to state:

- (a) whether a 15-day drive was conducted during recent past by the Railway Officers to inspect stations and interact with passengers;
- (b) if so, the details of grievances of sleeper class/general class passengers which have come to the notice of railways; and
- (c) the action taken or proposed to be taken by the railways in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)

- (a): As a part of "Railyatri/Upbhokta Pakhwada" organized from 26/05/2015 to 09/06/2015, Railway officers had inspected stations and interacted with passengers all over Indian Railways.
 - (b) & (c): Inspection of various railway facilities at stations, trains etc and interaction with passengers travelling in different coaches, is a continuous process on Indian Railways.
- Corrective action is taken on the short-fall/deficiencies and passenger grievances that come to notice/knowledge during such inspections and interactions, including this "Railyatri/Upbhokta Pakhwada", depending upon their viability and availability of resources.
